

TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
Lynn Greer, Director
Melvin Malone, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

November 13, 2000

TRANSMITTED VIA FAX
(615) 214-8867/ ORIGINAL TO FOLLOW VIA U.S. MAIL

Mr. Charles Howorth
Regulatory Vice President
BellSouth Telecommunications, Inc.
333 Commerce St.
Nashville, TN 37201-3300

Dear Mr. Howorth:

To assist the Authority in its evaluation of Docket 00-00994, *Tariff promotion to replace the Dimension PBX with BellSouth® Centrex Service*, it is requested that you respond to the following:

1. Please discuss in detail, why this promotion is limited to Dimension PBX customers. Include all technical, operational, business, etc. reasons therein.
2. Please discuss whether such limitation to Dimension PBX customers complies with the non-discriminatory provisions of § TCA 65-4-122.
3. Please discuss in detail what, if any, cancellation charges would apply if the customer terminates service prior to 24 months.

Please submit the requested information by November 17, 2000. If you have any questions, please contact Tommy White at (615) 741-2904 (ext. 176).

Sincerely,

David Waddell
Executive Secretary

POSTED
11-14-00